



Studio 14 crashes on launch when Digidesign Pro Tools 803 is installed

- Pinnacle Legacy

We have identified an issue where Studio 14 will crash on startup if Pro Tools 8 is installed and has been updated to version 8.0.3.

The solution for now is to move the file "DigiTrace.dll" from its normal location (usually "C:\Program Files\Common Files\Digidesign") to some other location (e.g., the desktop.) The only effect of this change is that it removes the ability for Pro Tools to return crash report and other system information in the event of a problem in Pro Tools. We will update this FAQ if a better solution is identified.