



Pinnacle Studio 23: NewBlue Effects shows Watermark

- Pinnacle Studio

NewBlue Effects will be displayed with a watermark in Pinnacle Studio 23

To resolve the issue, please follow the steps below.

- Uninstall 'Pinnacle NewBlue Effects' using Windows Control Panel > Programs > Programs and Features
- Once 'Pinnacle NewBlue Effects' is uninstalled, re-start PC then re-install 'Pinnacle NewBlue Effects' using NewBlue_Effects.exe by browsing the install folder or disc then go to the path ...\\64bit\\BonusContent\\NewBlueEffects\\
- Once 'Pinnacle NewBlue Effects' is installed, re-start PC once again and test.

If problem persists, do a clean re-installation of Pinnacle Studio 23 as steps below.

- Uninstall Studio 23, previous Pinnacle Studio version (if any) and all other contents.
- Delete the Pinnacle and Pinnacle_Studio_23 folders respectively under the path below:

C:\\ProgramData\\
C:\\Program Files\\
C:\\Users\\<your user name>\\AppData\\Local\\

NOTE: If you cannot browse above location, you need to enable the option to Show hidden files and folders. You can show hidden files and folders by going to Control Panel > Appearance > Folder Options then View tab.

After this, download and run this tool:

http://cdn.pinnaclesys.com/SupportFiles/Studio_23/RegDelete_PS23.exe

Choose All products and click on 'clean' button

Run again and choose User Registration and activation data and click on 'clean' button.

NOTE: Running above tool removes all entries related to Pinnacle product from Windows registry. Make sure you have uninstalled all versions of Pinnacle Studio before running this tool.

Now temporarily disable the virus protection software then re-install Pinnacle Studio 23 using the stub given in link below:

http://cdn.pinnaclesys.com/Release/webinstaller/PinnacleStudio_23/uHbEMbKNms/Pinnacle-Studio_23_Installer.exe

NOTE: It is important to remove existing Pinnacle Studio 23 install folder(PinnacleStudio23) from Desktop(If default install folder location has not been changed)
