

## Burn Error: The disc export has experienced an internal error ('ErrorCode')

• Pinnacle Studio

The error code that is presented with this error may vary, but it will be something like this: 0x84320002 or 0x84320003. This error is likely related to a disc menu. To resolve the problem, try the following:

- 1. Re-start Studio and try again.
- 2. Create a disc image first and then try and burn from that image.
- 3. If you created the menu template yourself, try removing the menu and then recreate it. Add it back to the project and try to create the disc again.
- 4. Use a different Standard (included) menu and try to create the disc again.
- 5. Delete the Render Files by going to Setup > Control Panel. In the Control Panel select Storage Locations. Finally, click the ?Delete render files? button. Try creating the disc again.
- 6. Remove the menu completely and see if it still fails.

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