

Pinnacle Studio 20.6: Motion Tracking crash in 32-bit

• Pinnacle Studio

Using Motion Tracking in 32-bit version of Pinnacle Studio 20.6, may result in a crash.

Clearing the cache in Pinnacle Studio will solve the issue.

* Note: Clearing the cache will reset the Library to default settings

Steps to clear the cache in Pinnacle Studio:

- 1. Close Pinnacle Studio
- 2. Ensure that in Windows, hidden folders are shown Click here for steps to unhide hidden folders in Windows 10, Windows 7 and Windows 8.1.
- 3. Navigate to C:\Users\[YourUsername]\AppData\Local\ and rename the folder Pinnacle_Studio_20 to Pinnacle_Studio_20_Old
- 4. Launch Pinnacle Studio

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