

<u>Pinnacle Studio 23: Export On AMD Is Slow Motion Or Has</u> <u>Frozen Frames</u>

• Pinnacle Studio

In Pinnacle Studio 23.1, export may be in slow motion, or as a frozen frame. This is specifically observed on AMD PCs, when Studio's Control Panel settings have Hardware Acceleration = AMD.

This issue can be resolved by installing a patch. Follow the steps outlined below:

- 1. In Pinnacle Studio 23, ensure that Help->About displays version 23.1.
- 2. Exit Pinnacle Studio 23.
- 3. Download the patch here.
- 4. Double-click to run the patch.
- 5. When patch is complete, launch Pinnacle Studio.

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