

<u>Pinnacle Studio 23: Crash, Or Error Messages, With 3rd Party Plugins</u>

• Pinnacle Studio

In Pinnacle Studio 23.1, 3rd party plugin effects may result in Studio crash, or error messages.

Affected plugins include:

- ProDAD Adorage, Heroglyph, Mercalli or Vitascene
- RedGiant Magic Bullet Looks
- NeatVideo

This may be resolved by installing a patch. Follow the steps outlined below:

- 1. In Pinnacle Studio 23, ensure that Help->About displays version 23.1.
- 2. Exit Pinnacle Studio 23.
- 3. Download the patch here.
- 4. Double-click to run the patch.
- 5. When patch is complete, launch Pinnacle Studio.

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