



Error VideoWave has encountered a problem and needs to close

- Roxio Legacy

Try these steps to resolve this issue:

1. Update Microsoft DirectX.
 1. Go to [Microsoft DirectX download page](#).
 2. Follow the onscreen instructions to download the latest DirectX End-User Runtime.
 3. Once the download has completed, locate and run the DirectX installation.
 4. After installation, you will need to reboot your computer.
 2. Update your display driver.
 1. Update the latest drivers for your video card. You can access the drivers by visiting your computer manufacturer's website or by going to the video card manufacturer's website directly.
 3. Switch Render mode to Software.
 1. Launch VideoWave.
 2. Go to **Tools -> Options**.
 3. If *Render using* is set to **Hardware**, switch it to **Software**.
 4. Close and re-launch VideoWave.
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