



Launching Sonic software yields Unknown Error

- Roxio Legacy

To correct the situation, please make sure that Windows Media Player, DirectX, and Internet Explorer are all up to date. You will also want to perform a Windows Update from Internet explorer (**Tools --> Windows Update**).

If this doesn't correct the situation:

1. Go to your *Start* menu and open "Run"; if on Windows Vista, use the *Search* box above the **Start** button.
2. copy and paste or type the following command into the Open window:

regsvr32 msxml3.dll

- Restart the computer, and re-launch RecordNow.