

Roxio Central36.exe error when closing Easy Media Creator

• Creator NXT

Follow the instruction below to download and install the patch.

- 1. Close Easy Media Creator or WinOnCD applications if running.
- 2. Click <u>here</u> to download the patch and save it to your *Desktop*.
- 3. Once downloaded, double click the **RcEngineDLL.zip** and select **Extract all** to unzip the file.
- 4. In the *RcEngineDLL* folder, locate and double click on **RcEngineDLL.exe**.
- 5. Follow the onscreen instructions to install the patch.
- 6. You should now be able to close the application without any errors.

Additionally, later versions of Creator resolved this issue. Visit the **Roxio Upgrade Center** or call our Inside Sales Team at **1-877-582-6735** (Monday - Friday, 9:00 A.M. to 7:00 P.M., EST - excluding Roxio holidays).

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