



Black or green screen shows when playing high definition files with CinePlayer in Creator 2011 on Windows XP

- Creator NXT

This issue only occurs on Windows XP with ATI 3000 series cards. We are working with ATI to resolve the issue as quickly as possible.

Please make sure you have installed the latest updates for your software and have the latest updated drivers for your video card. Often these updates correct many of these sorts of issues and could be released shortly after the time of this article's publishing.