



C++ Runtime Error when starting computer

- Creator NXT

Note: Entries given in these instructions may have 9, 10, or 11 (Creator 2009) appended to them, depending on version.

1. Click **Start** --> **Run**.
2. Type "msconfig" and click on the **OK** button.
3. Select the *Startup* tab.
4. Disable (uncheck) **RoxWatchTray** and/or **CommonSDK** (if present)
5. Go to the *Services* tab.
6. Disable **Roxio Hard Drive Watcher**.
7. Click on the **Apply** button and then click on **OK**.
8. Click **YES** to restart the computer.

To reverse these changes, follow the above steps and check the boxes we unchecked.

NOTE: If the above the instructions do not resolve the issue, you may need to perform a clean installation of your software to correct the issue: