

Unable to download web video with Copy and Convert in Creator 2010

• Creator NXT

The Web Video Capture Patch has been created to rectify this issue <u>here</u> (towards the bottom of the page). Before downloading, be sure that you have Creator 2010/WinOnCD 2010 *Service Pack 2* installed.

You can also download both *Service Pack 2* and the *Web Video Capture Patch* (aka *May 2010 update*) to rectify the web video issue by launching Creator 2010 or WinOnCD 2010 and then go to *Help* > **Check for Updates**.

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