



Launching Creator 2009 generates the error "Roxio Creator has encountered a problem and needs to close" citing "roxiocentralfx.exe"

- Creator NXT

This issue was resolved with Service Pack 3 for Creator 2009 and WinOnCD 2009.

You can download Service Pack 3 for both Creator 2009 and WinOnCD 2009 [here](#).

To make sure that you receive critical Service Pack and other updates automatically, make sure that the Update manager is turned on by launching Creator or WinOnCD and then going to *Tools* > **Option** then clicking on **Home** on the left. Make sure the box for "Check for updates at start of application" is selected.
