



"NTLDR is missing" at startup

- Creator NXT

Please note: Make sure you have your Windows install disc before starting.

1. Insert your Windows install disc (bootable) and restart the computer to boot from the disc.

Note: You may need to change your system BIOS (usually by hitting the "Delete" Key or one of the Function keys on top of your keyboard) to boot from CD-ROM.

- Press any key to start *Windows Setup* from your Windows install disc.
- At the *Welcome to Setup* screen, press the "R" key to repair Windows.
- Press the number key to select the Windows user (usually by pressing the "1" key).
- The console will ask for Administrator's password. Type your administrator password and press "Enter".
- Copy the **ntldr** and **ntdetect.com** files located on the disc to C:\ drive (root).

Example: At the command prompt screen, type each command listed below and press the "Enter" key. The example will copy files from the windows installation disc in drive E:\ to the local hard drive C:\. The drive letter may be different on your computer.

copy E:\i386\ntldr c:

copy E:\i386\ntdetect.com c:

- Eject the disc. Type "Exit" and press "Enter" to reboot the computer.
- Windows should be able to start up and allow you to login.
- Now you will need to create a **boot.ini** file and save it to C:\ drive.
 - a. Open Notepad (Go to **Start->All Programs->Accessories->Notepad**).
 - b. Copy and paste the text below into Notepad. (*Note: The numbers like (0) or (1) should be adjusted if Windows is not installed on the first partition of the first hard disk.*)

(boot loader)

timeout=30

default=multi(0)disk(0)rdisk(0)partition(1)\WINDOWS

(operating systems)

multi(0)disk(0)rdisk(0)partition(1)\WINDOWS=""Microsoft Windows XP Professional""

/noexecute=optin /fastdetect

c. Save the file as boot.ini to C:\ drive. Make sure that the .txt extension is not appended to the boot.ini file name.

- Restart the computer.

Important: After installing Easy Media Creator 10, it is recommended to run software manager for any available updates to prevent the issue such as ""NTLDR is missing"" from re-occurring.

a. Install Easy Media Creator 10.

b. When prompted to restart your computer, click **No**.

c. Go to **Control Panel** and then double click on **Software Update**.

Note: You may need to click **Switch to Classic View** to find Software Update.

d. Place a checkmark on **Roxio Easy Media Creator 10.0 Update** and click **Install**.

e. Restart your computer after the patch installation is completed.
