



Can not log in Facebook to upload through Roxio software

- Creator NXT

Issue: When trying to login Facebook through Roxio software, either an error message "An error occurred with Roxio UploadTo. Please try again later." comes up or it would be stuck at the login page. This happens to all Roxio products which has Facebook uploading feature, including Creator NXT, VHS to DVD 3, Game Capture and Game Capture HD PRO etc.

Resolution: This issue is caused by Facebook changing their security authorization mechanism. We are currently working on address the issue and will update this article as soon as a fix is available.
