



WordPerfect® Hangs When Launching

- WordPerfect Office Suite

WordPerfect® hangs when launching. The hourglass appears and you will get the message "Program not responding" when bringing up the task manager.

This is usually an indication of communication problems with the installed printers in your Windows Control Panel or no printers are installed. Removing and re-installing the default printer might correct this issue. If more than one printer is present on the system, try setting another printer as default. If you have multiple printers installed, you may be required to remove all the printers one at a time from your Control Panel and try launching WordPerfect after the removal of each. If no physical printer is available, add a generic printer to the Control Panel. A good printer to select from the list is any model of Apple LaserWriter.