



WordPerfect is slow launching

- WordPerfect Office Suite
- WordPerfect Home & Student

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This can happen when there is at least one printer in the Windows Control Panel listed as Offline or Not Ready. This is due to WordPerfect trying to acquire page definitions from a printer that it cannot connect to but listed on your Control Panel as installed. To resolve this issue, remove the reference to the offline printer(s) from your Windows Control Panel. Here's how:

1. Open WordPerfect
 2. Click File > Print
 3. Note any printers which are greyed out.
 4. Right-click on the printer icons that are greyed out and choose Remove or Delete.
 5. Repeat as needed for other grayed out printer objects.
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