

## WordPerfect Office X3, X4, X5 or X6's Print Button is grayed out.

• WordPerfect Office Suite

In order to fix this issue, please follow the steps below carefully:

- 1. Go to your Start menu
- 2. In the Run box (XP) or Search bar (Windows Vista, 7), type Regedit
- 3. Go to HKEY\_CURRENT\_USER\Software\Corel\PrintEngine\13, 14, 15 or 16 (WordPerfect Office X3 = 13, X4 = 14, X5 = 15, X6 = 16)

Back up the registry key you are about to modify:

- 1. Select 13, 14, 15 or 16 then click on File, Export
- 2. Filename: ncase.reg, click Save

(The key will get regenerated at factory defaults when the Print function is called up from WordPerfect).

- 1. Now, right click the 13, 14, 15 or 16 select Delete
- 2. Exit Regedit
- 3. Launch your WordPerfect, type some text, then click File, Print

© 1985-2024 Corel. All rights reserved.