



Painter 2018: Welcome book shows as offline

- Painter

The Welcome book can be found at launch or under Help -> Welcome

Issue:

The Welcome book shows as offline even though the user is connected to the internet

The options "What's New, Tutorials, Gallery and Get More" are disabled

Workaround:

Try closing the Welcome book by either the close button, pressing "Esc" or pressing "Enter" and reopening via Menu > Help > Welcome

It may require a few tries before it becomes available again.