

## What is a support code and why do I need it?

• Corel Other

A support code is a 9 digit number associated with your product or Priority Support entitlement. This code is used:

- 1. To ensure that no-one else misuses your identity to obtain support. The code is a way to help confirm that you are the correct person
- 2. To ensure that you getting the appropriate level of support to which you are entitled. The code is a way to check the product that you registered or the level of support you have purchased.

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