



WinDVD: System Protection Suite Prevents Usage

- WinDVD
- WinDVD Pro
- WinDVD OEM

Symptoms

On launch or usage of WinDVD, the system protection suite (Norton, McAfee, AVAST, etc) will display error that WinDVD contains a virus.

Cause

The protection suite reacts when WinDVD launches due to the Control Panel files it creates to enable the enhancement and toolbox functions.

Resolution

Depending on the protection suite, all that is needed, is an exception to be added to the scanning preferences. Simply add the following folders:

C:\Program File (x86)\Corel\WinDVD

C:\ProgramData\Corel\WinDVD

After which, reboot the computer and try to launch WinDVD once again. Should this fail, please reach out to the Technical Support team here: <https://www.corel.com/include/modals/support-form/en.html>
