



AfterShot: How to locate the AfterShot 3 / AfterShot Pro 3 log in Mac / OSX

- AfterShot Pro
- AfterShot

Symptoms

Each time AfterShot 3 or AfterShot Pro 3 is run, it creates a log file. The data in the log file can be useful to see what was happening in AfterShot immediately before a problem such as a crash or other unexpected behavior.

Resolution

Here's how to locate a copy of the log which AfterShot creates.

1. Close AfterShot Pro 3
 2. Open Finder
 3. Press and hold Option. While pressing option, click Go, Library.
 4. Open Application Support
 5. Open the AfterShot Pro 3 or AfterShot 3 folder.
 6. In the AfterShot / AfterShot Pro folder, you'll see a file called AfterShotPro.log. Please email that file to me.
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