

WordPerfect: How to enable File Logging to troubleshoot file access issues

- WordPerfect Office Suite
- WordPerfect Home & Student

Symptoms:

You receive errors when saving / opening files. A technician may request a "File Log". This article describes how to enable file logging in WordPerfect.

Resolution:

- 1. Open WordPerfect
- 2. Click Tools menu > Settings..., Environment icon
- 3. Click the Diagnostics tab
- 4. Put a checkmark next to "File logging".
- 5. Note the location of the file log. You can specify a different location if you wish.
- 6. Once you have seen the problem happen two or more times, email the file log to the technician.

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