

Manually Remove Painter Essentials 8 from Windows

Painter Essentials

Symptoms

Uninstall of Painter Essentials is interrupted creating errors when attempting to reinstall

Cause

There are many scenarios in which this can occur.

Resolution

Part One - Windows Explorer

- 1) Open File Explorer
- 2) Navigate to C:\Windows\Installer
- 3) Change your view to "details"
- 4) Right-click on the sorting toolbar, and select Title
- 5) Click on Title to sort the list alphabetically
- 6) Scroll through the list, regarding the items under Title, and delete all Painter Essentials 8 entries
- 7) Change the location then to C:\Program Files\Corel
- 8) Delete the folder Painter Essentials 8
- 9) Change the location then to %temp%
- 10) Select all items and press SHIFT + Delete

NOTE: There will be some items which will not delete. This is fine. Simply click the checkbox to perform the action again automatically and click Skip

Part Two - Windows Registry

NOTE: Be sure once entering, to click File> Export> And save a copy of your registry before continuing. Be also sure that the Export Range on the bottom left, is set to All before you press save.

- !) On your keyboard, hold the Windows Key down and tap the letter R
- 2) In the run box that appears, type in regedit and press enter

NOTE – To drill down to the necessary locations, simply double-click on each heading to expand the list

3) Navigate to the following locations and delete the keys specified:

Locations:

HKEY_CLASSES_ROOT > Installer > Products >

HKEY_LOCAL_MACHINE > SOFTWARE > Microsoft > Windows > CurrentVersion > Installer > UserData > S-1-5-18 > Products

HKEY_LOCAL_MACHINE > SOFTWARE > Microsoft > Windows > CurrentVersion > Uninstall

Keys:

0ACBFC351C08DF240A73C9C65441E630 18814F849E9D8024C9E7617F8AC48E15 3DCD63EBF992F294986B5DCD50A17187 46312B55EF632714784989BC6C893467 57B8F433DC2DEAD439D18411D8134387 6A96B54C01271B14EBBFD7CB662A82EB 6DC438AC3630C2246A5BDDB058CAA154 A2AAB02E4C30AF14A92147E38581E1E7 CAB9B37E681C8C642846953429961A55 EDB7F6500C2CCBD4BB50821387ED78EF F0FE225853AB87D4494B0399343CF903 FB36D4D172E574D42AF3664E4B609D3B

- 4) Close the registry
- 5) Restart the computer

Grab the installer from https://www.painterartist.com/en/pages/download/ and reinstall. See if that works for the better for you and let me know how you fare.

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