



## **I get the error "Could not load from Cloud" when I try to open a file.**

- Gravit Designer Desktop App

That happens when you open a local file with Cloud synchronization activated (meaning that you also saved it to your local file system) but an error happened when loading the Cloud version. Usually, the file still loads, but this error is shown ? something you don?t need to worry about.

To be able to switch off synchronization, you need to save it to the local file again. But the connection between local and Cloud will remain.

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