



Whenever I want to save my work to the Cloud it says 'An error has occurred while saving to the cloud'

- AfterShot

Check your internet connection. Maybe something connected to your ISP or an app blocking you from contacting the cloud server.

If it is not the cause of the issue, please send us print screens of the console and the network tabs. To do that, open the developer tools and console: Web app: ctrl/cmd+ shift + I or alt + cmd + I on Mac (for opening developers tools) and press Esc to show Console tab.

It is important to open the console before trying to save to the cloud, otherwise, we won't be able to see what happened on the print screen. We need the console and the network tabs.
