

I get the error ?Loading has failed? when I try to open a file

• AfterShot

If it happens with a local file, you need to <u>send the .gvdesign</u> file to us, so that we can check it. You can download your .gvdesign file by going to "<u>File > Download file</u>..." (in the web app) and "<u>File > Save to file</u>" in the desktop versions. If it's a Cloud file, you need to send us the email address of your Corel Vector account and the file name.

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