



Scheduled WinZip Backup does not run

- WinZip
- WinZip Enterprise

WinZip backups (jobs) have some very powerful capabilities. Before changing WinZip's default settings for running job files, please be sure to consider all of the security implications.

In order for WinZip backups to run unattended, they need to be *approved* by the account that will run them.

Normally, when you run a backup that has not been scheduled, a dialog will display. This dialog cautions against running jobs (backups) that did not come from a trusted source (etc) and asks what you'd like to do: **Run, Edit, or Cancel** the job. You have the option, here, to check the box next to **Don't ask me again about this job**. When you check this box, you are effectively *approving* the backup and allowing it to run unattended thereafter.

Whenever you successfully schedule a backup via the WinZip Job Wizard, WinZip automatically *pre-approves* the backup for you so that it can run unattended.

WinZip's backup approval is based on the job's contents, tied to its name and location, and stored in the Windows Registry at the user level (HKEY_CURRENT_USER\Software\Nico Mak Computing\WinZip\ApprovedJobs) for the logged on account. Any changes to the backup (if you modify it, or move it to another location, for example) will result in the need to re-approve it, either by checking the box or re-scheduling the backup via the Job Wizard.

Because the backup approval is stored at the user level for the account that either scheduled the backup or checked the **Don't ask me again** box, that backup approval information will not be available to other accounts on the system. Running the backup under another account, then, will cause the Run/Edit/Cancel dialog to display (or try to display). Therefore, it is best to run the Job Wizard and schedule the backup while logged on as the account that will ultimately run it.

Note: WinZip's default settings for running job files favor the protection of your data over convenience. If you are comfortable with always running the WinZip job files without first approving them individually via the Run/Edit/Cancel dialog, you can eliminate this dialog altogether by clearing the **Prompt before running WinZip jobs** box that appears at the bottom of the **General** tab in the **WinZip Options** dialog. After you click **OK** to save the change, WinZip will no longer caution you about any job file you double-click or otherwise elect to run.

There is another option, also on the **General** tab, that allows you to change the default action, when double-clicking a job file; from Running the job to Editing the job. If you make the first configuration change, above, you may also want to consider making this configuration change as well, to prevent any unwanted jobs from inadvertently being run.

A related issue can occur if you have configured your backup to upload the Zip file to a cloud service. Your backup may run and create the Zip file, but then fail to upload it to the cloud service. In **Step 3: Specify Options** you must fill the box next to **Do not show progress meters**. If you do not, WinZip will attempt to display a dialog to show that your Zip file is uploading. If the scheduled job is running while you are logged off, it will be unable to display that dialog and the upload will fail. Configuring the backup by filling the box described above will prevent WinZip from trying to display the dialog and the upload will proceed without a problem.
