



When does support end for WinZip applications?

- WinZip
- WinZip Command Line Add-on
- WinZip Self-Extractor
- WinZip SafeMedia
- WinZip Courier
- WinZip PDF Pro
- WinZip Enterprise

Why are WinZip older versions no longer supported?

WinZip periodically “retires” older versions of its software in order to focus our resources on developing and supporting newer versions. WinZip will generally provide support to customers for current versions of its software and **up to two versions back**.

When a version of WinZip software is “retired,” live Technical Support is discontinued for that version. Self-service support through the Knowledge Base and forums remains available.

Please see the chart below to find out which WinZip versions are supported.

Supported WinZip versions:

Product and version	End of Maintenance	End of free email support (for perpetual licenses)
WinZip 28	August 2024	August 2026
WinZip 27	August 2023	August 2025
WinZip 26	August 2022	August 2024
WinZip for Mac 11	November 2024	-
WinZip for Mac 10	November 2023	-
WinZip for Mac 9	July 2022	-
WinZip Enterprise 28	August 2024	August 2026
WinZip Enterprise 27	August 2023	August 2025
WinZip Enterprise 26	August 2022	August 2024
WinZip Command Line 6.0	-	-
WinZip Command Line 5.0	August 2021	-
WinZip Command Line 4.0	April 2018	-
WinZip Courier 12.0	-	-
WinZip Courier 11.0	May 2022	-
WinZip Courier 10.0	April 2021	-
WinZip Self-Extractor 4.0	-	-
WinZip SafeMedia 7.0	-	-
WinZip PDF Pro	-	-

Note: for WinZip Suite subscriptions, support is provided during the lifetime of the subscription.

End of Maintenance: Last date of Development Iterations for the product version.

End of free email support: Last date the official technical support services will be provided for the product version.

What about perpetual and legacy licenses?

Even though our "perpetual" licenses are in principle valid for an unlimited period of time, the technical progress of hardware and software may mean that these licenses cannot be used in practice to run older versions of the software for an unlimited period of time.

Also, because legacy licenses may not be compatible with new operating system versions or computers, in certain situations, upgrading to a current version of WinZip may be necessary to ensure safe operation.

To see the system requirements for supported WinZip versions, visit [this](#) page.
