



Pinnacle Studio 20.6 : Motion Tracking crash in 32-bit

- Pinnacle Studio

Using Motion Tracking in 32-bit version of Pinnacle Studio 20.6, may result in a crash.

Clearing the cache in Pinnacle Studio will solve the issue.

* **Note:** Clearing the cache will reset the Library to default settings

Steps to clear the cache in Pinnacle Studio:

1. Close Pinnacle Studio
2. Ensure that in Windows, hidden folders are shown
Click [here](#) for steps to unhide hidden folders in Windows 10, Windows 7 and Windows 8.1.
3. Navigate to C:\Users\[YourUsername]\AppData\Local\ and rename the folder Pinnacle_Studio_20 to Pinnacle_Studio_20_Old
4. Launch Pinnacle Studio