

Uninstall and Reinstall instructions for Pinnacle Studio 16

• Pinnacle Studio

Uninstall / Reinstall instructions for Pinnacle Studio 16

This FAQ will guide you through uninstalling and reinstalling Pinnacle Studio 16. There are two sections. Section 1 should cover most uninstall and reinstall needs. Section 2 is more advanced and covers some additional issues.

Section 1: Basic Uninstall and Reinstall Steps

- 1. Go to Start > Control Panel.
- 2. In Windows Vista and Windows 7 click on Programs Uninstall a program. If you are in Classic View, double-click on Programs and Features.
- 3. Select Pinnacle Studio 16 and click the Uninstall button. Follow any on-screen instructions to remove the software.
- 4. If you have an install disc: Insert your Pinnacle Studio 16 disc into the DVD drive. The DVD should auto-launch. If it does not, use Windows Explorer to browse to the DVD. Look In the Setup folder, click on the setup. exe file to begin the installation.
- 5. If you have a download version: If you have a download version, start the installation of the Studio software by locating the Downloads folder that was created in the download, open it, and begin the installation

Section 2: Advanced Uninstall and Reinstall Steps

If the above steps fail, or you have the same problem in Studio after the uninstall and reinstall procedure, try the following steps:

- 1. Go to Start Control Panel.
- 2. In Windows Vista and Windows 7 click on Programs Uninstall a program. If you are in Classic View, double-click on Programs and Features.
- 3. Select Pinnacle Studio 16 and click the Uninstall button. Follow any on-screen instructions to remove the software.
- 4. Select Pinnacle Studio 16Install Manager and click the Uninstall button. Follow any on-screen instructions to remove the software.
- 5. Delete the Pinnacle Studio 16. By default the location for this is C:\Program Files\Pinnacle\Studio 16 (C:\Program Files (x86)\Pinnacle\Studio 16 on 64 bit systems). Note: This folder may or may not be present depending on what contents were installed.
- 6. If you have an install disc: Insert your Pinnacle Studio 16 disc into the DVD drive. The DVD should auto-launch. If it does not, use Windows Explorer to browse to the DVD. Look In the Setup folder, click on the setup. exe file to begin the installation.
- 7. If you have a download version: If you have a download version, start the installation of the Studio software by locating the Downloads folder that was created in the download, open it, and begin the installation