



Blank disc is not recognized in Creator 6

- Roxio Legacy

Follow the listed procedure to ensure that the CD/DVD media you are using is supported by your CD/DVD Recorder.

On Easy CD and DVD Creator:

1. Open Creator Classic.
 1. Launch Roxio Easy CD & DVD Creator 6.
 2. Click on the **Creator Classic** icon.

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- Check the supported media types.
 1. Click on Tools on the top left hand corner of the window, then select **Drive Properties**.
 2. Under the *Devices* section, click on your CD/DVD Recorder drive.
 3. Under *Supported Media*, click on down arrow to see a list of supported media your CD/DVD Recorder supports.
 4. Ensure that media type that you are using is listed here. If it is not listed then your CD/DVD Recorder does not support that type of media.

On Easy Media Creator:

1. Launch Disc Information.
 1. Launch Roxio Creator Home menu.
 2. Click on the **Tools** tab, then select **Disc Information**.

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- Check the supported media types.
 1. Under Supported Media, ensure the media type is listed.

Note: If problem persists, the article [You have a general issue burning your disc](#) will resolve most burning related issues.

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