

## **Resolving Video Burning Issues**

• Creator NXT

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- 1. Update to the latest version of Direct X from the Microsoft website below
  - ♦ Go to <u>Microsoft DirectX download page</u>.
  - Follow the on screen instructions to download the latest DirectX End-User Runtime.
  - Once the download has completed, locate and run the DirectX installation.
  - After installation, you will need to reboot your computer.
- 2. Update your video drivers. To find out what video device you need to update.
  - ◆ <u>Windows XP</u>: Click on **Start** --> **Run.**
  - <u>Windows 7 and Vista</u>: Click on **Start** --> and click in the *Search* field to activate the cursor.
- 3. Type "dxdiag" and click on the **OK**.
- 4. Click the *Display* tab at the top of that window and note your Device Name and Manufacturer.
- 5. You can access the drivers by visiting your computer manufacturer's website or by going to the video card manufacturer's website directly.
- Disable startup items.
  - <u>Windows XP</u>: Click on the Start button and select Run <u>Windows 7 and Vista</u>: Click on Start --> and click in the Search field to activate the cursor.
  - Type "msconfig" and click on the **OK** button or press the "Enter" key.
  - Select the *Startup* tab over on the right side.
  - Write down which items are checked, and then click the **Disable All** button in the lower right corner of the screen.
  - Click on the **Apply** button and then click on **OK**.
  - Click **YES** to restart the computer.
  - ♦ After rebooting, you may receive a message saying "You have used the 'System Configuration Utility' to make changes to your system....". If you get this message, simply place a checkmark in a box on the lower left side titled, "Do not show me this message again" and click the **OK** button.

<u>Note</u>: To reverse these changes, follow steps a to c, and then place the checkmarks back in the boxes based on the notes you made. For optimal performance, only Anti-Virus or Firewall software should be enabled (for this test all should be disabled).

- Save your project as a disc image and burn it.
  - Start MyDVD directly by clicking Start-->All Programs--> Roxio Easy Media Creator-->Video and then MyDVD.

Note: It is important to open the program using this step instead of going through the home menu.

- After the project is loaded or created, click **Tools** --> **Options**, then under *Render Using*, select **Software**.
- If your show is under 1 hour, go to File --> Project settings and choose High Quality (HQ). If it is over an hour choose checkbox next to Fit to Disc.

<u>Note</u>: Depending on the combination of audio items in your project, you may wish to click the radio button to "Normalize audio levels" box.

- Save your MyDVD creation.
- Select the **Burn** button, then select **Save as Image** (ISO)
- When complete, close MyDVD and open Disc Copier or Video Copy and Convert with the **Start-->All programs** method. Burn the DVD from the ISO file.

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