



This operating system does not meet the minimum requirements for Roxio Creator

- Creator NXT

Installing on a Windows XP computer

Creator requires a minimum of Windows XP Service Pack 3. You can get the latest Windows Service Pack by performing a [Windows Update](#).

Installing on a Windows Vista computer

Creator requires a minimum of Windows Vista Service Pack 2. You can get the latest Windows Service Pack by performing a [Windows Update](#).

Installing on a Windows 7 computer

The issue might be caused by the Creator setup package running in Windows Vista compatibility mode on Windows 7. Please use the following steps to turn off Vista compatibility mode for the Creator 2011 setup package:

1. Right-click on the setup package and choose **Properties**.
2. Click on the *Compatibility* tab in the *Properties* window.
3. In the *Compatibility mode* section, uncheck the box that is labeled **Run the program in compatibility mode for Windows Vista**.

Note: If the check box is grayed out, you can make it available by clicking "Make changes for all users" at the bottom of the properties window.

4. Click **OK** to save the changes.
5. Re-install Creator.

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