

## Unable to capture web video in Creator 2010 2011

• Creator NXT

There are a few reasons you may not be able to capture your web video:

- 1. Only Adobe Flash based video in H.263 or H.264 format can be captured with the Web Video Capture utility.
- 2. Make that video you want to capture can be played in it's entirety on the page you are trying to capture it from. Web Video Capture will not pull full movies from thumbnails of search results pages.
- 3. If starting Web Video Capture for the first time since launching the application, it may take a moment for the video to begin loading.

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