



Certificate error when trying to launch Roxio Creator Starter

- Creator NXT

If you are experiencing the certificate file message or missing tabs in your Roxio software, please perform a manual update of your anti-virus or security software and reinstall the Roxio Creator Starter. You can perform a manual update by launching your anti-virus or security software and using the **Update** option.

Prior to reinstalling, it is strongly advised that you temporarily disable your anti-virus and security software and any unnecessary background processes to ensure a smooth install.

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