



You must install Roxio Easy Media Creator 10 before installing the content while installing Roxio Creator 2009

- Creator NXT

If you are using a downloaded installer, such a purchase from the Roxio eStore, please make sure you have installed the program installer file before installing the content file.

If you are installing from a disc from a physical copy of the software, or already installed the main program from the download but still encounter this error message, please download the patch below to resolve the issue.

[2009ContentDiscError_HotFix.zip](#) (36 kb)

Once the patch is downloaded, unzip it to your *Desktop* and double click on the *2009ContentDiscError_HotFix.exe* file to apply it then try to reinstall Creator 2009 again.
