

## <u>Creator installer rolls back then prompts "Set up is interrupted"</u>

• Creator NXT

If Creator's installer rolls back then prompts "Set up is interrupted" try the following.

- 1. Quit the installation of Creator or Easy VHS to DVD.
- 2. Perform a Windows Update by launching Internet Explorer and selecting *Tools* -> **Windows Update**. XP users should be up to Service Pack 3 or later, and Vista users should have Service Pack 1 or later.

Note: If you don't update your operating system frequently, this may take multiple downloads and/or reboots.

3. Once you have the latest Service Packs installed, attempt to reinstall your Roxio software again.

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