



The status shows ?No Signal? in the Capture application for Roxio Game Capture HD PRO

- Corel Other

Issue:

Why does the status show as ?No Signal? in the Capture application?

Resolution:

It means Roxio Game Capture HD PRO device can?t detect video signal from the console you connect to.

There are a couple of possibilities:

1. The console is not power on
2. Cable connection is not setup properly according to the Getting Started Guide
3. Video source is not supported. For example, if you are connection to a PS3, HDMI signal can?t be detected by Roxio Game Capture HD PRO device due to HDCP (protected video) by Sony. We suggest you to switch to Component (A/V) cable to connect between PS3 and Roxio Game Capture HD PRO. Please follow the instructions of PS3 setup on Getting Started Guide.
4. The capture device or cable could be damaged