



Installation rolls back then prompts "Set up is interrupted? message

- Corel Other

Issue: Installation rolls back then prompts "Set up is interrupted? message when trying to install Roxio products

Resolution:

1. Please make sure you have the latest Windows updates installed.
 2. Temporarily disable Anti-Virus/Security software or disable Startup items from msconfig.
 3. If the installation rolls back at DirectX, install DirectX from DIRECTX_FEB10 folder on the disc or [online from Microsoft](#) first then reinstall.
 4. If the installation rolls back at .Net Framework or has error 0643, uninstall .Net Framework 3.5 SP1 from Control Panel or follow the instructions from the Microsoft KB article below <http://support.microsoft.com/kb/976982/>
 5. If installing from disc, try copying all files from the disc to a folder on the hard drive then installing from hard drive.
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