General playback and performance issues when playing a DVD with CinePlayer

- Corel Other

Follow the steps below to troubleshoot:

- Make sure DirectX 9 is installed

http://www.microsoft.com/en-us/download/details.aspx?id=34429

- Set the display properties to 1024x768, 16 bit color, 75Hz refresh rate.

- make sure the latest WHQL certified video card driver is installed.

- Make sure Hardware Acceleration is all the way to the right at Full within the display settings. (Start -> Control Panel -> Display -> Settings tab -> Advanced button -> Troubleshoot tab)

- Start -> Run -> type: dvdupgrd /detect then click OK. Make sure the Name for Detected DVD decoder is CinemasterVideo.dll.

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