



## **No audio when using Easy VHS to DVD products**

- Corel Other

### **No audio when using Easy VHS to DVD products**

#### **Symptom:**

When I try to capture video and audio from my VCR to my computer using Easy VHS to DVD products, I am not getting any audio. I cannot hear the audio from the VHS tape on my computer, either when previewing or capturing. Even when I play back the recorded capture, there is no audio.

#### **Solution:**

This is often caused by an incorrect setting in your windows sound mixer properties. You will need to set the default recording device to the "Line - Roxio Video Capture USB".

#### **Windows Vista/7**

Open the Windows Mixer settings, by right-clicking on the speaker located on the bottom right of your desktop, next to the clock. Select "**Recording devices**".

Next, you will need to click on the "**Recording**" tab, and click on "**Line - Roxio Video Capture USB**", then click on the "**Set Default**" button. Next, click on "**Apply**" then click on "**OK**".

**Note: It is recommended you exit out of VHS to DVD, and restart the computer.**

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