



Cannot find the install package UM.MSI

- Corel Other

Issue: Cannot Install Roxio Software. I get the error "Cannot find the install package UM.MSI"

This problem can occur when you have a previous version of the software installed. Or, you may have a previous Sonic application installed.

Solution:

Uninstall any previous version of the application, and also uninstall any Sonic application that may be installed. Reboot the computer and try to install your new Roxio application.