



Toast hangs or freezes while burning

- Toast

OS X

1. Confirm you have updated your OS to the most current version.
2. Confirm you have the latest [Toast update](#).
3. Confirm you have the latest firmware installed for your recorder.
4. If you have Classic installed, in the Classic System Preferences, choose to rebuild the desktop from the advanced tab.
5. Although it may not be an indicator that the problem is specific to Toast, test with Apple's burning software and see if it also gives you problems. If no burning software ever works, this may indicate a hardware issue.
6. If the problem persists, test with another burner.

OS 9.x

1. Confirm you have updated to OS 9.2.2.
 2. Confirm you have the latest [Toast update](#).
 3. Confirm you have the latest firmware installed for your recorder.
 4. Setup a minimal extension set as follows:
 - Use the extension manager and choose the Mac OS 9.2.2 Base set of extensions.
 - Using the button in the bottom right corner, duplicate the base set and name it something easy to remember (for example: "Toast")
 - Scroll down the list of extensions and de-select "Firewire Authoring Support" and "USB Authoring Support".
 - Select any extensions that begin with the word "Toast"
 - Reboot and test with this set.
 5. If the problem persists, test with another burner.
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