



Project Creator - Unable to browse files

- PaintShop Pro

When you open any module withing the Project Creator, you are unable to drop down any folders which contain your images or videos.

This is an issue with a registry key that is linked to a invalid icon that no longer exists on your computers desktop. Please follow the steps below to resolve the issue.

When editing the registry please take care and be certain about what you are deleting.? Deleting incorrect keys or items from your registry can affect your system functionality and stability.? Please ensure you back up your registry before you continue with any editing of your registry.

Windows XP:

01. Select "Start" and choose "Run"

02. In the run box type the following: regedit

03. Click the "OK" button

04. Once the "Registry Editor" is open we will need to back up the registry, select "My Computer" so that it is highlighted.

05. Once "My Computer" is selected select "File" and then "Export"

06. A new window will open labeled "Export Registry File" choose a save location and then name the file (e.g. Regbackup_CorelFix) and save it to the location that you have selected. Wait till the process has completed and then continue to the next step.

07. Expand "HKEY_LOCAL_MACHINE" by clicking on the + to the left of the registry key

08. Expand "Software"

09. Expand "Microsoft"

10. Expand "Windows"

11. Expand "CurrentVersion"

12. Expand "Explorer"

13. Expand "Desktop"

14. Expand "NameSpace"

15. Here you should find registry key {00020D75-0000-0000-C000-000000000046}, select the key and then delete it either by ppressing the delete key on the key board or selecting the Edit menu and then Delete.

16. Close out of the registry editor and then re-launch Corel PaintShop Photo Project Creator and everything should now be working.

Windows 7 and Vista:

01. Select "Start" and then choose "All Programs", "Accessories" and then "Run"

02. In the run box type the following: regedit

03. Click the "OK" button

04. Once the "Registry Editor" is open we will need to back up the registry, select "My Computer" so that it is highlighted.

05. Once "My Computer" is selected select "File" and then "Export"

06. A new window will open labeled "Export Registry File" choose a save location and then name the file (e.g. Regbackup_CorelFix) and save it to the location that you have selected. Wait till the process has completed and then continue to the next step.

07. Expand "HKEY_LOCAL_MACHINE" by clicking on the + to the left of the registry key

08. Expand "Software"

09. Expand "Microsoft" (PLEASE NOTE: If you are using a 64-bit version of Windows, you will also need to expand "Wow6432Node" before continuing to step 10)

10. Expand "Windows"

11. Expand "CurrentVersion"

12. Expand "Explorer"

13. Expand "Desktop"

14. Expand "NameSpace"

15. Here you should find registry key {00020D75-0000-0000-C000-000000000046}, select the key and then delete it either by pressing the delete key on the key board or selecting the Edit menu and then Delete.

16. Close out of the registry editor and then re-launch Corel PaintShop Photo Project Creator and everything should now be working.

PLEASE NOTE: If you are not able to find Registry key: {00020D75-0000-0000-C000-000000000046}
Please contact the Corel Technical Support Team for your area

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