

## No images are being displayed when inserting into the media tray - Paintshop Photo Project Creator

• PaintShop Pro

When trying to insert images in the media tray, no images are displayed in the folder.

## Resolution:

- 1. Close the PaintShop Photo Pro Project Creator
- 2. Open the Task Manager (Ctrl + Alt + Del or right-click on the Taskbar and then click Task Manager)
- 3. Click on the "Processes" tab
- 4. Highlight the following processes and click the End Task button:
  - MetadataMgr.exe
  - MLEMonitor.exe
  - RtDevDetector.exe
- 5. Click on the START button:

## Windows XP

Click on Run

- 1. Type %appdata%
- 2. Click OK or press the Enter button on the keyboard

## Windows Vista / 7

- 1. Click All Programs
- 2. Click Accessories
- 3. Click Run
- 4. Type %appdata%
- 5. Click OK or press the Enter button on the keyboard
- 6. You are now in the application data folder.
- 7. Open the folder "Corel" and then the folder "Digital Studio".)
- 8. Delete these files:
  - -MLE\_GOLDEN\_GATE.db
  - -BlackList.ini
- 9. Start the Project Creator, and check that you can now select images for the media tray.

Keywords: project creator, paintshop pro, missing, images, error, blank, folder, insert, media tray, displayed

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