



Painter users with .Net 4.5.2 installed

- Painter

Known issue with Painter 2015 and Painter Essentials 5 when using tablets and Microsoft .NET Framework 4.5.2

After updating to Microsoft .NET Framework 4.5.2, you will not be able to start Painter 2015 and Painter Essentials 5 if you have a tablet connected to your computer. Applying Hot Fix 1 will resolve this issue.

For Painter 2015 Users

Painter 2015 Hot Fix 1 will update the latest release of Painter 2015 (Update 1 - 14.1.0.1105).

Click [here](#) to apply this patch.

If you need to apply Painter 2015 Update 1 click [here](#).

For Painter Essentials 5 Users

Painter Essentials 5 Hot Fix 1 will update the initial release of Painter Essentials 5 (5.0.0.1102).

Click [here](#) to apply this patch

Known Issues

After Hot Fix 1 is applied you may encounter the following issues

- Flicks issues ? Tablet PC or touchscreen users may experience issues with gestures called flicks (using your tablet pen or finger to quickly navigate and perform shortcuts). To disable flicks so they do not interfere with Painter features [go here](#).
- When using a Stylus in RTS mode you may not be able to create strokes on the Brush Tracking scratch pad.

We will continue to work with Microsoft to resolve the issue completely in future versions of .NET.
