

## Painter 2015: Crash when using 3rd party plugin

• Painter

## **Description of problem:**

- 1. Install any 3rd party plugin
- 2. Launch Painter | open an image
- 3. Effects I select and apply the installed plugin

## **Result:**

The application crashes when using 3rd party plugins.

## **Solution:**

Painter 2015 PC is a 32 Bit and a 64 Bit application, ensure that your Plug?ins are 32/64 bit compatible. On Mac Painter 2015 is now a 64 Bit application, only 64 Bit compatible Plug?in are supported. We recommend that you check compatibility with the plugin vendor if you are having issues running Plug?in in Painter 2015.

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