

# Manually Removing Painter Essentials 4 from Systems Running Windows XP Vista or Windows 7

• Painter

To manually remove Corel Painter Essentials 4.0, follow the steps listed below.

# Before you start

- Log on to a user account with administrative privileges since "Limited" or "Power User" accounts won't let Corel software install, uninstall, or run properly.
- Disable your anti-virus/spyware, and firewall during this clean re-installation procedure.

# **STEP 1: Uninstalling Painter Essentials**

**NOTE:**Before completing these completing these steps, be sure that you are logged in with administrative privileges.

## For Windows XP

- 1. Go to Start
- 2. Select Control Panel
- 3. Locate and open Add/Remove Programs
- 4. Locate and select Corel Painter Essentials 4
- 5. Click on Change/Remove
- 6. Choose Remove and Click Next
- 7. Check the box to Remove User Files and Click Remove

Note: This will not remove your personal documents

#### For Windows Vista/7

- 1. Go to Start
- 2. Select Control Panel
- 3. Locate and open **Programs and Features**
- 4. Locate and select Corel Painter Essentials 4
- 5. Click on Uninstall/Change
- 6. Choose Remove and Click Next
- 7. Check the box to Remove User Files and Click Remove

Note: This will not remove your personal documents

#### STEP 2: Removing the remaining Painter Essentials 4 program directories

- 1. Go to Start
- 2. Click Run

**Note:** Windows Vista / 7 users can use the Start menu search box

1. Type % programfiles % and press Enter

Note: If you are using a 64-bit version of windows you will need to enter % programfiles(x86)%

- 1. Open the **Corel** folder
- 2. Select and delete the **Corel Painter Essentials 4** folder if it exists.

## STEP 2: Removing the remaining user data directories

- 1. Go to Start
- 2. Click Run

Note: Windows Vista / 7 users can use the Start menu search box

1. Type %appdata% and press Enter

Note: If you are using a 64-bit version of windows you will need to enter % programfiles(x86)%

- 1. Open the **Corel** folder
- 2. Select and delete the **Corel Painter Essentials 4** folder if it exists.

## STEP 3: Removing the remaining registry keys

**WARNING:**Editing the Windows Registry is NOT recommended for those unfamiliar with registry editing. Be sure to backup the registry prior to making any changes.

- 1. Go to **Start**
- 2. Click Run

**Note:** Windows Vista / 7 users can use the Start menu search box

- 1. Type regedit and press Enter
- 2. Remove the following registry keys and their subcomponents

**WARNING:** Editing the Windows Registry is NOT recommended for those unfamiliar with registry editing. Be sure to back up the registry prior to making any changes.

HKEY CURRENT USER\Software\Corel\CorelReg\PE04

HKEY\_LOCAL\_MACHINE\SOFTWARE\Corel\Painter Essentials\4.0

HKEY\_LOCAL\_MACHINE\SOFTWARE\Corel\PCU\Licenses\540245681

HKEY\_LOCAL\_MACHINE\SOFTWARE\Corel\Setup\Painter Essentials\4.0

HKEY\_LOCAL\_MACHINE\SOFTWARE\Protexis\Licenses\540245681

1. Remove the following registry keys and their subcomponents for 64-bit versions of Windows only

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Corel\Painter Essentials\4.0

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Corel\PCU\Licenses\540245681

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Corel\Setup\Painter Essentials 4

HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Protexis\Licenses\540245681