Painter 2018: Colors appear fade when opening 2018 RIF files with thick paint, liquid ink or impasto in Painter 2017

- Painter

Colors appear fade when opening 2018 RIF files with thick paint, liquid ink or impasto in Painter 2017

Workaround:

If the user still has access to 2018:
Open the document in 2018
Set the Ambient Lighting - Brightness to 0%
Set the Directional Lighting - Brightness to 1.20 (approximately default lighting value) or as desired if the user had been using non-default lighting
Save the document, and it should now open in 2017 as expected

If the user does not have access to 2018:
Select the canvas in the 2018 document
Select all (ctrl/cmd+A)
Edit copy
Edit paste to new image
Now copy each layer over individually

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